1. Login to Blackboard

**Mozilla Firefox** is the preferred browser for working in Blackboard - it will typically load faster and experience fewer issues than other browsers, such as Internet Explorer.

1. To access Blackboard, go to [http://acconline.austintec.edu/](http://acconline.austintec.edu/).
2. Enter your ACCeID and Password in the provided boxes, and then click **Login**.
3. If you are unable to login, follow the link in the error message to troubleshoot your problem.

*Note: To completely close your Blackboard session when have completed your work, click **Logout** at the top right corner of your screen. Closing your Internet browser will NOT end your Blackboard session.*

2. Access Courses

The **My Courses** module lists the names/course numbers of all courses in which you are enrolled. Click on a course to access its Blackboard site.

You may also click on the **Courses** tab along the top navigation bar to pull up a list of your courses.

3. Get Help

1. Find more information and Frequently Asked Questions (FAQs) at ACC’s Blackboard support website [http://irt.austincc.edu/blackboard/StudentSupport.php](http://irt.austincc.edu/blackboard/StudentSupport.php)
2. Contact the Learning Labs for assistance with Blackboard [http://www.austincc.edu/tutor/](http://www.austincc.edu/tutor/)
3. Call the Helpdesk at 223-INFO (223-4636)