



# Getting Started

Log In • Access Courses • Get Help



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## Log In

**Mozilla Firefox** is the preferred browser for working in Blackboard - it will typically load faster and experience fewer issues than other browsers, such as Internet Explorer.

1. To access Blackboard, go to <http://acconline.austincc.edu/>.
2. Enter your ACCeID and Password in the provided boxes, and then click **Login**.
3. If you are unable to login, follow the link in the error message to troubleshoot your problem.

**Note:** To completely close your Blackboard session when have completed your work, click **Logout** at the top of your screen. Closing your Internet browser will NOT end your Blackboard session.



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## Access Courses

1. The **My Courses** module lists the names/course numbers of all courses in which you are enrolled. Click on a course to access its Blackboard site.
2. You may also click on the **Courses** tab along the top navigation bar to pull up a list of your courses.



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## Get Help

1. Find more information and Frequently Asked Questions (FAQs) at ACC's Blackboard support website <http://irt.austincc.edu/blackboard/StudentSupport.php>
2. Contact the Learning Labs for assistance with Blackboard <http://www.austincc.edu/tutor/>
3. Call the Helpdesk at 223-INFO (223-4636)